• Description

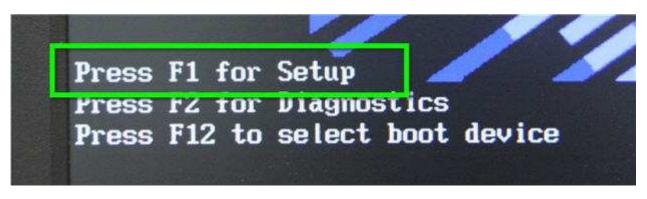
Serial console is disabled by default on NG6000 appliances, it needs to be activated if required.

• Symptoms

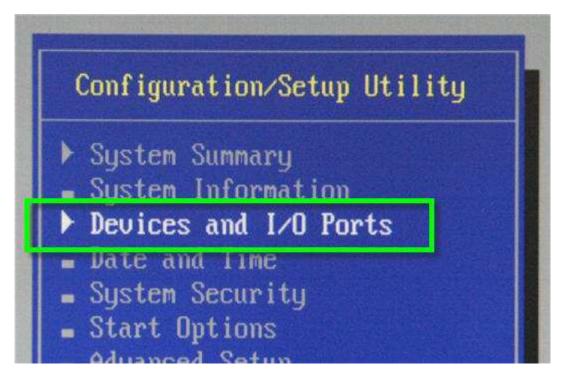
No access to serial console, even with correct terminal settings (19200-8-N-1).

• Solution

enter the BIOS:



enter "Devices and I/O Ports":



enter "Remote Console Redirection":

	Devices	and I/O Ports		
Serial	Port A	[Port 3F8,	IRQ 4	1
Serial	Port B	[Disabled		1
Remote	Console	Redirection		

change RCR Settings:

Remote	Console Active	[Enabled]
Kenote	Console CUM Fort	L CUM 1 J
Remote	Console Baud Rate	[19200]
Remote	Console Data Bits	[8]
Remote	Console Parity	[None]
Remote	Console Stop Bits	[1]
Remote	Console Text Emulation	[ANSI]
Remote	Console Keyboard Emulatio	m [ANSI]
and the second	Console Active After Boot	
	Console Flow Control	

Save while exiting the BIOS.