Trustwave Web Application Firewall End-of-Sale

This Frequently Asked Questions (FAQ) document is designed to address common questions related to the End-of-Life announcement for Trustwave Web Application Firewall (WAF) technology. Trustwave will be offering a migration path to the Non-Managed or Managed WAF offering leveraging Akamai Kona Site Defender.

Q: What is the end-of-life (EOL) for Trustwave WAF?

> **A:** The EOL is September 30, 2020. The EOL includes the end-of-maintenance (EOM) and the end-of-support for the Managed and Non-Managed Trustwave WAF product. As of September 30, 2020, Trustwave will no longer provide any further updates or fixes.

Q: **Why is the EOM and EOL at the same time?**

> **A:** Trustwave is leveraging its partnership with Akamai to provide a leading technology combined with market leading Trustwave managed security services (MSS) to our clients. The combination of Trustwave and Akamai is more effective than the current standalone Akamai product offering in the marketplace.

Q: What is the replacement product for the legacy Trustwave WAF solution?

> **A:** The replacement solution is our new Trustwave Managed WAF with Akamai Kona Site Defender or non-managed Akamai Kona Site Defender.

Q: Why should Trustwave WAF clients migrate to Trustwave Managed WAF with Akamai Kona or to the non-managed Akamai Kona cloud-based product?

> **A**: The combination of Trustwave leading and unique MSS with Akamai Kona Site Defender provides a competitive advantage within the WAF industry. Trustwave MSS includes threat detection and response capabilities as well as individualized service reviews. The Akamai Kona Site Defender platform brings additional capabilities such as scalability, native DDoS protection, rate controls, API protection, and more capabilities.

Q: What are the advantages and benefits of the new Trustwave Managed WAF with Akamai Kona Site Defender over the legacy Trustwave WAF solution?

> **A:** Akamai's Kona Site Defender is Gartner Magic Quadrant WAF leader. As a cloud-based WAF, Akamai Kona Site defender is located at the edge of your application, preventing attacks from reaching your network. Akamai Kona Site Defender also leverages benefits of their Content Delivery Network (CDN) solutions by providing other advantages including DDoS defense and Bot mitigation.

Q: How is the new Trustwave Managed WAF with Akamai pricing different from my current pricing?

> **A:** Your Trustwave Account Manager will contact you in the next 90 days to review any price changes. Trustwave and Akamai are working together to help ensure there is minimal impact to customers.

Q: What is the process to migrate to the new Trustwave Managed WAF and non-managed WAF solutions?

> **A:** Trustwave and Akamai have worked together for several years and have a very strong on-boarding process. We are leveraging that process, for managed customers we will process most of the migration for you. For non-managed customers, there will be documentation provided which will guide customers on how to migrate or customers may purchase migration services.

Q: Who should I contact with additional questions?

> **A:** For more information or questions, please contact your Trustwave Account Manager or **send an inquiry.**