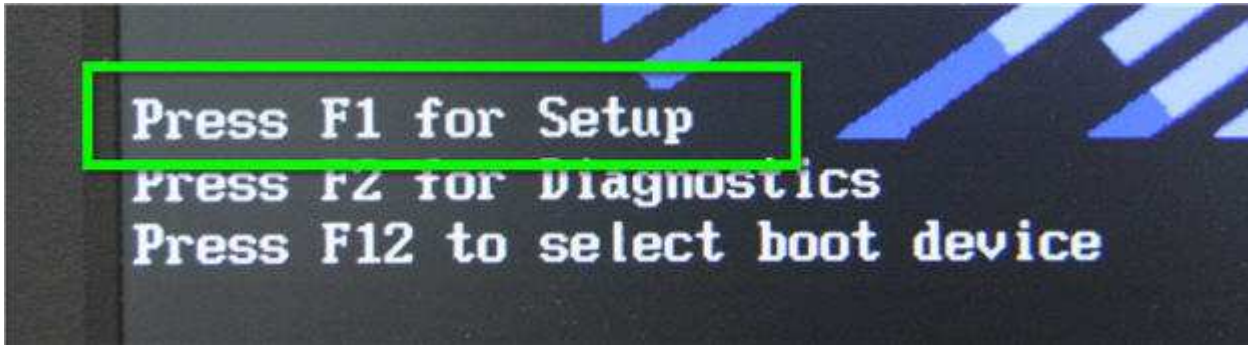- **Description**
Serial console is disabled by default on NG6000 appliances, it needs to be activated if required.
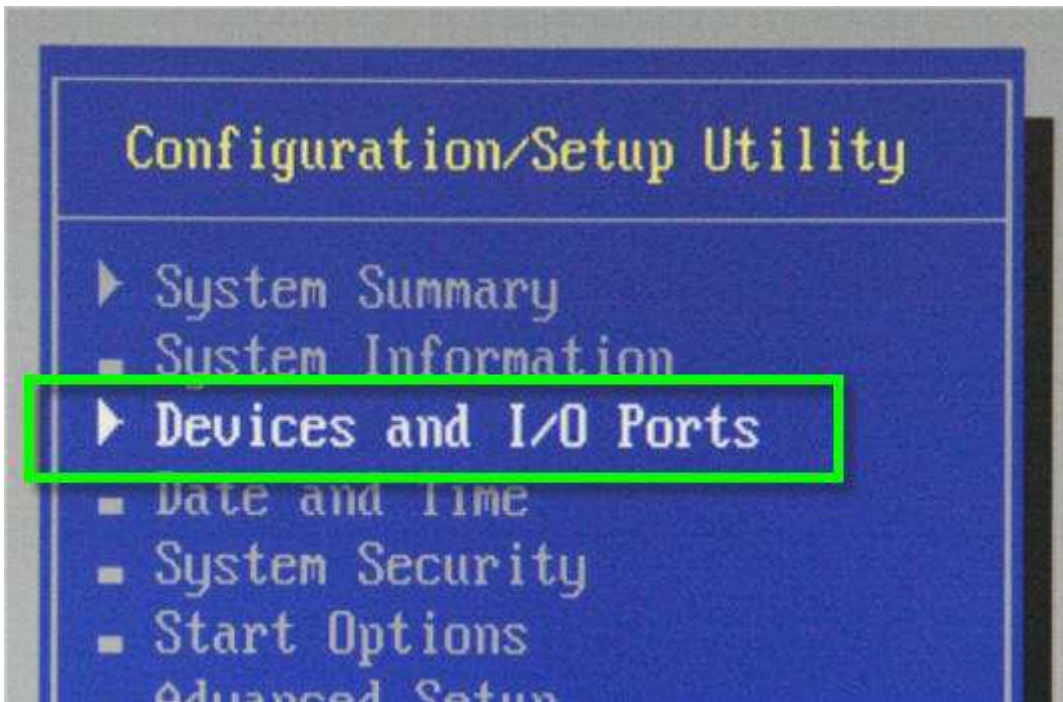
- **Symptoms**
No access to serial console, even with correct terminal settings (19200-8-N-1).
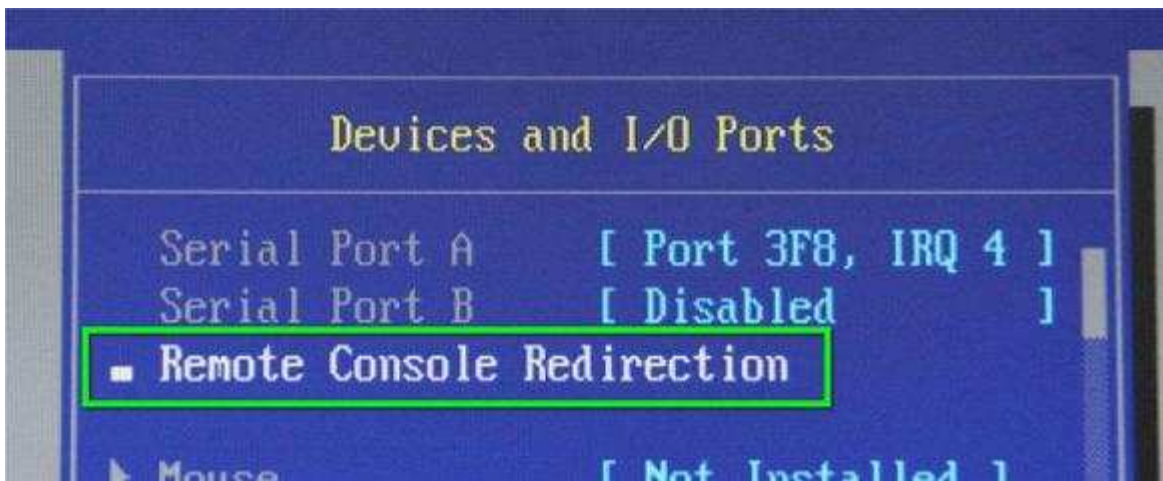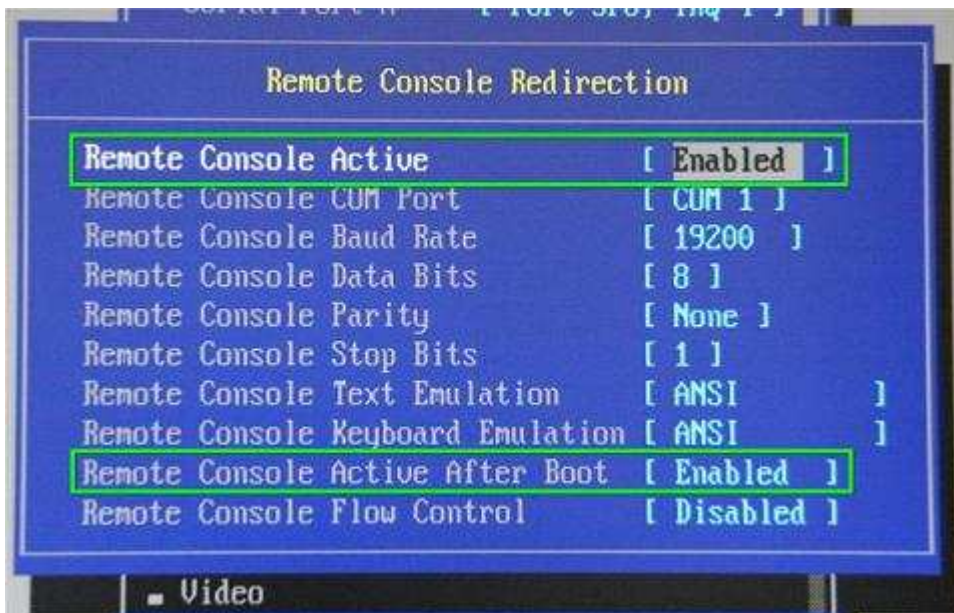
- **Solution**
enter the BIOS:

enter "Devices and I/O Ports":

enter "Remote Console Redirection":

change RCR Settings:

Save while exiting the BIOS.